

How to Register for Online Services – Property Taxes

1. Visit the Town of Oliver's website www.oliver.ca and click Online Services on the top right.
(OR click Town Hall > Property Taxes > Online Services)



2. Click on the Link and Register

The Welcome to Online Services registration page will display.

- If you are already registered, you can login by entering your user name and password then click “Login”.
- If you are a new user and registering for the first time, click the “Show Me How” button.

Connect With Us - Link and Register

Oliver Town of
CANADA'S WINE CAPITAL

Home **Link and Register** Online Services ▾ Frequently Asked Questions

Welcome to Online Services

User Name:

Password:

Login

Not Setup for Access on our Site?

Online account registration gives you the freedom to access all of your accounts through a single, safe, and secure access point.

Show Me How

Already Registered
Enter User Name & Password , Click Login

New Users
Click Show Me How

3. The Connect With Us – Link and Register screen will appear. Use the drop down arrow and select property taxes as the account type.

Connect With Us - Link and Register

What type of Account are you trying to add?

Select Account Type ▼
Back

Example of Access Code on Property Tax Notice:

Mortgage Name:

Access Code: 85433

2024 TAX DUE DATE - July 02, 2024

4. Enter the last 8 digits of your Roll number (AFTER the 555 account number, including the decimal) and your access code from your most recent property tax notice. Then click “Continue”.

Connect With Us - Link and Register

What type of Account are you trying to add?

PT-Property Taxes ▼

Add PT Account

Enter your Property Tax Roll # & Access PIN #

Jurisdiction: 555-TOWN OF OLIVER ▼

Roll: Last 8 digits of Roll #

Access Code / Pin:

Please Notify me by Email that my Property Tax Notice is Ready: ☒

I will View my Property Tax Notice Online: ☐

Attach a PDF Copy of the Property Tax Notice to the Email: ☒

Email Address:

Verification Code:

Cancel

Continue

If you wish to be notified by email when your tax notice is ready you must click the notify box.

You have the option of viewing your tax notice online or attaching a PDF of the notice to an email. Tick the appropriate box (you cannot choose both). The email address defaults to the address that you used to register the account

Enter the 6 digit verification code and click Continue.

Enter your email address and click Send Verification Email. You will have 15 minutes to validate account.

Send Verification Email

Example of verification email.

Verify your Online Account Inbox x

e-services@oliver.ca

to me ▾

You need to validate your online account within 15 minutes of this email. You may request a new link on your profile page by editing your utility account, confirming your account information and click on send verification code.

Verification Code: XXXXXX

5. For New Users - Choose a username (DO NOT use spaces or symbols in your username), email address and a password (the password must be 8 characters long and include 1 special character, one number, and one capital letter). Click “Save”. You will receive an email confirming your user name. Please keep this for your records.

Just a couple more steps to setup your personal access account for the site.
Your password must be 8 characters and must include 1 special character

User Name:	<input type="text"/>	Send Verification Email
Email Address:	<input type="text"/>	
Verification Code:	<input type="text"/>	
Password:	<input type="text"/>	
Confirm Password:	<input type="text"/>	

Back **Save**

TIPS & TRICKS:

1. **DO NOT** use spaces in your user name
2. **DO NOT** use symbols in your user name
3. User Names and Passwords **are case sensitive**

Examples of accepted user names:

- kimberly1
- maggiem

Examples of accepted passwords:

- Spring1234!
- sprinG4321?

Example of New User email

From: SuperUser Account [mailto:e-services@oliver.ca]
Sent: December 21, 2020 10:57 AM
To: Finance Department <e-services@oliver.ca>
Subject: Town of Oliver New User Registration

Dear “User Name”, Pleased be advised that you have now been added as a registered user to the Town of Oliver's Online Services. message in a safe location for future reference. Portal Website Address: tooweb01:9191 Username: “user name”.

Be sure to save this

If you have any difficulties, please contact the Finance Department at 250-485-6203 or at finance@oliver.ca. Town of Oliver

6. Once registered you will see your utility account displayed and that it is linked


	Module	Account Code	Name	Linked
Edit	PT-Property Taxes	XXXX XXXXXXXX XXXX	TOWN OF OLIVER	Linked

Showing 1 to 1 of 1 entries [First](#) [Previous](#) 1 [Next](#) [Last](#)

Need to Add an Account?

Select Account Type

ViewProfile



- If you have more than one property, you can add another account by clicking “need to add an account.”
- If you would like more than one owner to have access to your property tax account, they can set up their own user name and password.

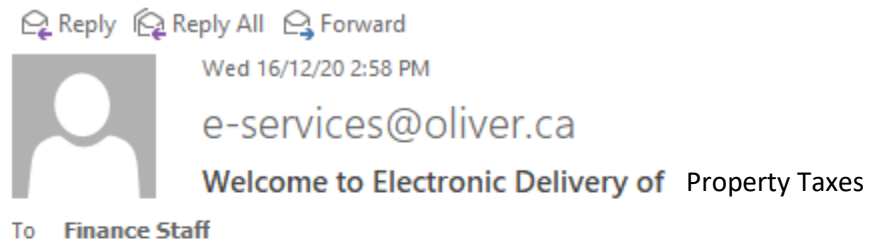
7. Property tax details will be displayed once you click on the tax account.

Search	My Property Info	Bill Summary	Transactions	Home Owner Grant
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Property Information	
Jur Number	: 555
Roll Number	: 00044.000
Property ID	: 010-986-146
Address	: 6173 Kootenay St
Postal Code	:

Property Description	
LT	3
PL	KAP2660
DISTRICT LOT	24505
LAND DISTRICT	54
MANUAL CLASS CODE	C341
PERCENTAGE DEVIATION	00
NEIGHBORHOOD CODE	666
ACTUAL USE	600
Regional District	21
LOT SIZE KEY	3
LOT SIZE	0.126

8. You will receive notification that you have registered for Online Services.



Thank you for signing up.

Please contact the Finance Department at finance@oliver.ca or call (250)485-6203 if you have any questions.

Please do not reply to this message.

9. If you have chosen to receive your property tax notice by email, you will receive a notification when your notice is ready with a link to open the notice.

10. You will now see your login name at the top right hand corner as well as the log out.



11. Click log out to leave your Online Services account. If any questions please contact the Finance Department at finance@oliver.ca or 250-485-6203.